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ABSTRACT

A study was conducted at William Rainey Harper College (WRHC) to develop a profile of students who withdrew from courses between summer 1992 and spring 1994. Between 1992 and 1994, 13.7% of the 175,000 course enrollments resulted in official withdrawals, representing a 0.4% decrease in withdrawals from the 1990-1992 cohort. An analysis of these withdrawals indicated the following: (1) one-fifth of course withdrawals resulted in complete withdrawal from WRHC, although nearly 75% of the students who withdrew planned to return to WRHC in the future; (2) 31% of those withdrawing gave reasons completely beyond WRHC's control, and only 7% indicated WRHC as the primary cause for withdraws; (3) the major reasons for withdrawal continued to be related to personal, family, or illness problems; (4) summer enrollees were less likely to withdraw because of falling behind on coursework or grades; however, inconvenient course times were often given as reasons for withdrawal; (5) close to 50% who completely withdrew from WRHC cited personal, family, or illness problems and job-related issues; (6) there was a lower percentage of withdrawals during the summer semester than during the spring and fall semester (11% versus 14%); (7) 32% indicated they had never consulted a counselor in the 2 years previous to withdrawal; and (8) 40% never talked to a counselor while at WRHC. Extensive data tables and the survey instrument are included. (KP)

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Volume XXIII, No. 1
September 1994

Study of Students Who Withdrew From Courses, Summer 1992 - Spring 1994

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JC 950 271

ABSTRACT

OVER THE PAST TWO YEARS 13.7 PERCENT OF THE COURSE ENROLLEES OFFICALLY WITHDREW FROM THEIR PAST COURSES. ONE-FIFTH OF THE WITHDRAWALS RESULT IN A COMPLETE WITHDRAWAL FROM HARPER. NEARLY THREE-FOURTHS OF THE STUDENTS WHO COMPLETELY WITHDRAW PLAN TO RETURN TO HARPER. CLOSE TO ONE-THIRD OF THOSE WITHDRAWING GIVE REASONS COMPLETELY BEYOND HARPER'S CONTROL AND ONLY 7 PERCENT INDICATED HARPER AS THE PRIMARY REASON FOR WITHDRAWAL. THE ABOVE INFORMATION IS NOT DIFFERENT FROM WHAT OUR PRIOR STUDIES FOUND.

THE MAJOR REASONS FOR WITHDRAWAL CONTINUE TO BE RELATED TO PERSONAL, FAMILY OR ILLNESS PROBLEMS. REASONS FOR WITHDRAWAL DIFFER SOMEWHAT BETWEEN THE SUMMER SEMESTERS AND THE FALL/SPRING SEMESTERS. SUMMER ENROLLEES CONTINUE TO BE LESS LIKELY TO WITHDRAW BECAUSE OF FALLING BEHIND ON COURSE WORK OR GRADES. HOWEVER, INCONVENIENT TIMES ARE OFTEN GIVEN AS REASONS FOR WITHDRAWAL. UNFORTUNATELY, WE ARE UNABLE TO DETERMINE WHICH COURSES AND THEIR SCHEDULED TIMES ARE THE MAJOR CAUSES FOR WITHDRAWAL. IF STUDENTS WITHDRAW FROM CLASSES DUE TO THE ASSIGNED CLASS TIMES BEING INCONVENIENT, TO WHAT EXTENT ARE POTENTIAL STUDENTS NOT ENROLLING ALTOGETHER FOR THE SAME REASONS? YOUNGER STUDENTS WITHDRAW FROM COURSEWORK FOR DIFFERENT REASONS THAN THE OLDER STUDENTS: OLDER STUDENTS WITHDRAW DUE TO JOB PRESSURES; YOUNGER STUDENTS WITHDRAW DUE TO FALLING BEHIND IN THEIR COURSEWORK. PERSONAL, FAMILY OR ILLNESS PROBLEMS ARE STATED BY BOTH AGE GROUPS.

CLOSE TO ONE-HALF OF THE STUDENTS WHO COMPLETELY WITHDRAW FROM HARPER WITHDRAW DUE TO PERSONAL, FAMILY OR ILLNESS PROBLEMS AND JOB RELATED ISSUES. ONE-THIRD OF THOSE COMPLETELY WITHDRAWING SAY THEY NEVER CONSULTED A COUNSELOR. OUR LAST REPORT INDICATED 40 PERCENT NEVER SAW A COUNSELOR.

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Purpose

The purpose of this report is to summarize data received by the survey given each student who withdrew from a course during the period from summer semester 1992 through spring semester 1994. The objective of the report is to provide general institutional background profiling students who withdraw from courses at Harper.

Population Surveyed

Students are asked to complete a survey form at the time they officially withdraw from a course. During the last two years, surveys have been completed for approximately 70 percent of the course withdrawals. However, one out of every three students drops more than one course and usually only one withdrawal form is filled out regardless of the number of courses a student drops. On the other hand, some students drop courses at different times which results in more than one survey per student being completed. In our last report we received surveys for 80 percent of the course withdrawals. The number of withdrawal surveys received for the school year 1993 was substantially fewer than compared to the prior school year.

Methodology

For the period from summer semester 1992 through spring 1994, each degree credit student who has officially withdrawn from a course has been asked to complete a survey form (shown in the appendix). This form was designed by the Office of Planning and Research and is distributed by the Registrar's Office. The data has been analyzed to show many comparisons to data within the survey and to some limited student characteristics data. Telephone and in-person registration information was obtained from reports from the Office of the Registrar. Enrollment and grade information was taken from Grade Analysis Credit semester reports.

Discussion of Results

The results found in this study are similar to our last study. During the two-year period from the summer 1992 through spring 1994, 13.7 percent of the 175,000 course enrollments resulted in official withdrawals. The last report indicated the percentage for withdrawals was 13.4 percent. Similar to our last report, one out of every five course withdrawals results in a complete withdrawal from Harper. Nearly three-fourths of these students plan to return to Harper.

Of those withdrawing, 31 percent withdraw for reasons completely beyond Harper's control and only 7 percent indicate Harper as the primary cause for withdrawing. These findings are mirrored by our last report. Those who withdraw for reasons beyond Harper's control are more likely to withdraw from Harper completely.

Discussion of Results (continued)

These statistics have remained fairly constant with prior studies.

The major reasons cited for withdrawals include personal, family or illness problems, inconvenient course times, job pressures, objectives didn't meet their needs, and fell too far behind or poor grades. Again, the reasons stated are similar to the reasons provided in prior reports. Personal, family, or illness problems remain the number one reason for withdrawal.

The percent of withdrawals during the summer semester continues to be less than the percent of withdrawals in the spring and fall semesters (11% vs. 14%). This is the exact ratio found in the last study. Students who withdraw during the summer are more likely to withdraw completely (25% vs. 17%) when compared to student withdrawals for the fall and spring semesters. This is not surprising since students take fewer courses during the summer than they do during the fall or spring semesters. Summer withdrawing students are less likely to have seen a counselor.

Reasons for withdrawal differ when comparing the summer semester to the spring and fall semesters. Summer enrollees continue to be less likely to withdraw because of falling behind on grades. However, more summer students withdraw due to inconvenient course times than students in the fall and spring semester. Prior reports have consistently reflected this difference. Our current method of capturing withdrawal information does not identify the course from which the student withdrew. Consequently, we cannot determine which courses and time allocations are causing the scheduling problems. The courses or time slots that the students consider inconvenient could also deter students from enrolling at all.

The percentage of students who register by phone is 32 percent. The percentage of students who provided us with a withdrawal survey - 35 percent - indicated they registered by telephone. A greater percentage of the students that register by telephone during the spring semester withdraw than those in the fall. Students over age 24 who register by telephone are more likely to withdraw than younger students who register by telephone.

During the past two years, about 32 percent of the students withdrawing say they have never consulted a counselor. The last report indicated 40 percent never talked to a counselor. Those who withdraw completely from Harper are less likely to have seen a counselor. Close to one-half of these students withdraw due to personal, family and illness reasons and job-related issues.

Discussion of Results (continued)

Younger students generally withdraw from courses for different reasons than the older students. Younger students withdraw because of falling behind in classwork or grades and personal, family and illness reasons. Older students rarely withdraw for falling behind in classwork or grades. Although personal, family and illness reasons are given for withdrawal, the older students are more likely to cite job pressures as an obstacle to completing their coursework. The different reasons for withdrawals by the two different age groups remain consistent through the years.

Major Conclusions

Over the past two years 13.7 percent of the course enrollees officially withdrew from their past courses. One-fifth of the withdrawals result in a complete withdrawal from Harper. Nearly three-fourths of the students who completely withdraw plan to return to Harper. Close to one-third of those withdrawing give reasons completely beyond Harper's control and only 7 percent indicated Harper as the primary reason for withdrawal. The above information is not different from what our prior studies found.

The major reasons for withdrawal continue to be related to personal, family or illness problems. Reasons for withdrawal differ somewhat between the summer semesters and the fall/spring semesters. Summer enrollees continue to be less likely to withdraw because of falling behind on coursework or grades. However, inconvenient times are often given as reasons for withdrawal. Unfortunately, we are unable to determine which courses and their scheduled times are the major causes for withdrawal. If students withdraw from classes due to the assigned class times being inconvenient, to what extent are potential students not enrolling altogether for the same reasons? Younger students withdraw from coursework for different reasons than the older students: Older students withdraw due to job pressures; younger students withdraw due to falling behind in their coursework. Personal, family or illness problems are stated by both age groups.

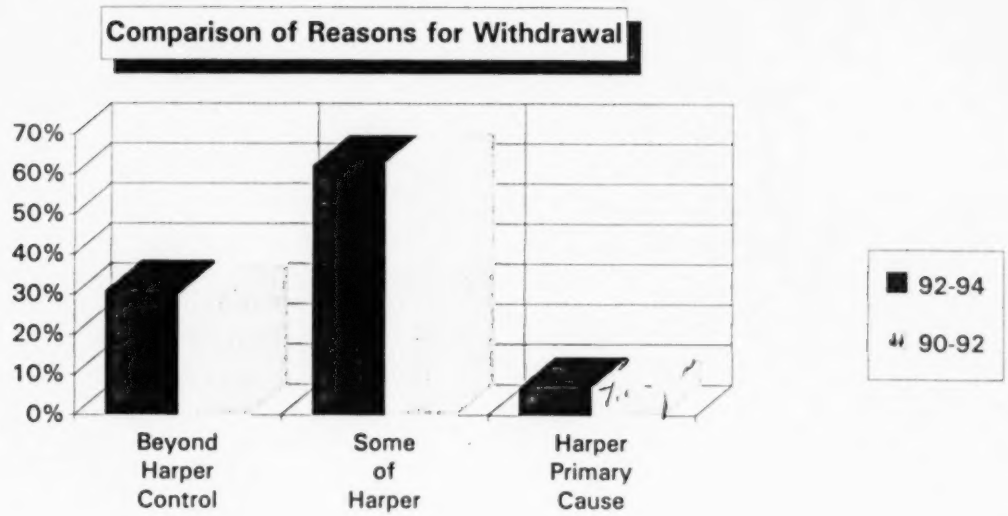
Close to one-half of the students who completely withdraw from Harper withdraw due to personal, family or illness problems and job-related issues. One-third of those completely withdrawing say they never consulted a counselor. Our last report indicated 40 percent never saw a counselor.

Summary of Withdrawal Survey Completion Rates
and
Summary of Frequency of Withdrawing Over the Last Two Years

Telephone and In Person FTE

WDR94.XLS

Semester	Survey Total	Total Withdr.	%Surveys Per Course Withdr.	Total Grades	% Withdr. Vs. Grades	Phone FTE	Pct.	In Person FTE	Pct.	Total FTE
Summer 1992	1,658	1,322	125.4%	11,750	11.3%	734.1	29.3%	1774.9	70.7%	2509
Summer 1993	1,388	1,295	107.2%	11,370	11.4%	476.9	17.5%	2243.1	82.5%	2720
Total	*3,046*	*2,617*	*116.4%*	*23,120*	*11.3%*	*1,211*	23.2%	*4,018*	76.8%	*5,229*
Fall 1992	4,822	5,608	86.0%	40,089	14.0%	2844.2	33.4%	5658.8	66.6%	8503
Fall 1993	2,967	5,275	56.2%	39,458	13.4%	2249.7	27.4%	5960.3	72.6%	8210
Total	*7,789*	*10,883*	*71.6%*	*79,547*	*13.7%*	*5,094*	30.5%	*11,619*	69.5%	*16,713*
Spring 1993	4,047	4,890	82.8%	37,112	13.2%	2834.3	36.1%	5015.7	63.9%	7850
Spring 1994	1,494	5,614	26.6%	35,894	15.6%	2729.1	36.1%	4839.9	63.9%	7569
Total	*5,541*	*10,504*	*52.8%*	*73,006*	*14.4%*	*5,563*	36.1%	*9,856*	63.9%	*15,419*
1992-1993	10,527	11,820	89.1%	88,951	13.3%	*6,413*	34.0%	*12,449*	66.0%	*18,862*
1993-1994	5,849	12,184	48.0%	86,722	14.0%	*5,456*	29.5%	*13,043*	70.5%	*18,499*
Grand Total	*16,376*	*24,004*	*68.2%*	*175,673*	*13.7%*	*11,868*	31.8%	*25,493*	68.2%	*37,361*


Comparison of Reasons for Withdrawal
70%
60%
50%
40%
30%
20%
10%
0%
Beyond Harper Control
Some of Harper
Harper Primary Cause
92-94
90-92

SUMMER COMPARISONS (1992-1993)

WITHDR94.XLS

ALL WITHDRAWALS Category	SUMMER 1992	PCT	SUMMER 1993	PCT	SUMMER SUMMARY	PCT
Male	704	42.8%	557	40.5%	1261	41.7%
Female	941	57.2%	820	59.5%	1761	58.3%
No Response	13		11		24	
Total	1658		1388		3046	
AGE						
Under Age 25	1027	64.6%	853	63.3%	1880	64.0%
Age 25 & Over	562	35.4%	495	36.7%	1057	36.0%
No Response	69		40		109	
Total	1658		1388		3046	
WITHDRAWAL STATUS						
Withdrew from 1 course	1118	68.1%	939	68.2%	2057	68.1%
Withdrew from more than 1	108	6.6%	91	6.6%	199	6.6%
Withdrew completely,will ret	244	14.9%	191	13.9%	435	14.4%
Withdrew completely,won't ret	118	7.2%	102	7.4%	220	7.3%
Withdrew completely,ret unk	54	3.3%	54	3.9%	108	3.6%
Withdrew,status unknown	16		11		27	
Total	1658		1388		3046	
COUNSELOR CONSULTATION						
Saw counselor this semester	286	17.9%	262	19.4%	548	18.6%
Saw counselor in past semesters	588	36.9%	477	35.4%	1065	36.2%
Never saw a counselor	720	45.2%	609	45.2%	1329	45.2%
Saw counselor is unknown	64		40		104	
Total	1658		1388		3046	
REASON FOR WITHDRAWAL						
Objectives didn't meet needs	213.2	13.1%	138.6	10.1%	351.8	11.7%
Course times inconvenient	275.3	16.9%	236.9	17.2%	512.2	17.1%
Instructor(s) were ineffective	69.2	4.2%	68.2	5.0%	137.3	4.6%
Personal, family & illness	274.2	16.8%	252.1	18.4%	526.3	17.5%
Job pressures/or new job	201.9	12.4%	189.4	13.8%	391.2	13.0%
Moved out of area	17.2	1.1%	21.2	1.5%	38.4	1.3%
Inadequately prepared for course	92.8	5.7%	78.7	5.7%	171.5	5.7%
Transportation problems	15.5	1.0%	4.3	0.3%	19.8	0.7%
Financial problems	31.1	1.9%	26.5	1.9%	57.6	1.9%
Too heavy of a course load	141.7	8.7%	114.7	8.3%	256.4	8.5%
Transfer to another college	16.5	1.0%	15.3	1.1%	31.8	1.1%
Course(s) was cancelled	4.0	0.2%	2.8	0.2%	6.8	0.2%
Course location inconvenient	6.7	0.4%	2.6	0.2%	9.2	0.3%
Too far behind/poor grades	102.5	6.3%	93.8	6.8%	196.3	6.5%
Course demanded too much	92.6	5.7%	81.9	6.0%	174.5	5.8%
Disliked course	60.0	3.7%	46.9	3.4%	106.9	3.6%
Other reasons	14.2	0.9%	0.0	0.0%	14.2	0.5%
Total	1628.5		1373.7		3002.2	
METHOD OF REGISTRATION						
Registered by phone	434.5	27.0%	740	54.5%	1174.5	39.6%
Registered in person	1173.5	73.0%	619	45.5%	1792.5	60.4%
Method of registration unknown	50		29		79	
Total	1658		1388		3046	

FALL COMPARISONS (1992-1993) SPRING COMPARISONS (1993-1994)

ALL WITHDRAWALS Category	FALL 1992	PCT	FALL 1993	PCT	FALL SUMMARY	PCT	SPRING 1993	PCT	SPRING 1994	PCT	SPRING SUMMARY	PCT
Male	2213	46.2%	1398	47.5%	3611	46.7%	1849	46.1%	680	45.7%	2529	46.0%
Female	2577	53.8%	1545	52.5%	4122	53.3%	2162	53.9%	807	54.3%	2969	54.0%
No Response	32		24		56		36		7		43	
Total	4822		2967		7789		4047		1494		5541	
AGE												
Under Age 25	3150	67.3%	2058	71.8%	5208	69.0%	2609	66.8%	999	69.5%	3608	67.5%
Age 25 & Over	1531	32.7%	809	28.2%	2340	31.0%	1297	33.2%	439	30.5%	1736	32.5%
No Response	141		100		241		141		56		197	
Total	4822		2967		7789		4047		1494		5541	
WITHDRAWAL STATUS												
Withdrew from 1 course	3377	70.4%	2088	70.6%	5465	70.5%	2804	69.7%	1086	72.8%	3890	70.5%
Withdrew from more than 1	591	12.3%	373	12.6%	964	12.4%	490	12.2%	152	10.2%	642	11.6%
Withdrew completely,will ret	620	12.9%	370	12.5%	990	12.8%	513	12.8%	188	12.6%	701	12.7%
Withdrew completely,won't ret	125	2.6%	78	2.6%	203	2.6%	119	3.0%	45	3.0%	164	3.0%
Withdrew completely,ret unk	83	1.7%	49	1.7%	132	1.7%	97	2.4%	20	1.3%	117	2.1%
Withdrew,status unknown	26		9		35		24		3		27	
Total	4822		2967		7789		4047		1494		5541	
COUNSELOR CONSULTATION												
Saw counselor this semester	1708	36.7%	1226	42.6%	2934	39.0%	1198	30.7%	493	33.8%	1691	31.5%
Saw counselor in past semeste	1383	29.7%	816	28.3%	2199	29.2%	1391	35.6%	559	38.3%	1950	36.4%
Never saw a counselor	1559	33.5%	839	29.1%	2398	31.8%	1313	33.6%	408	27.9%	1721	32.1%
Saw counselor is unknown	172		86		258		145		34		179	
Total	4822		2967		7789		4047		1494		5541	
REASON FOR WITHDRAWAL												
Objectives didn't meet needs	543.3	11.4%	309.6	10.5%	852.8	11.0%	455.3	11.3%	162.2	10.9%	617.5	11.2%
Course times inconvenient	657.4	13.8%	339.0	11.4%	996.4	12.9%	508.1	12.7%	200.9	13.5%	709.0	12.9%
Instructor(s) were ineffective	330.3	6.9%	230.8	7.8%	561.1	7.3%	281.4	7.0%	124.2	8.3%	405.5	7.4%
Personal, family & illness	715.6	15.0%	535.9	18.1%	1251.5	16.2%	715.9	17.8%	275.8	18.5%	991.8	18.0%
Job pressures/or new job	530.8	11.1%	325.6	11.0%	856.5	11.1%	481.9	12.0%	155.7	10.4%	637.6	11.6%
Moved out of area	63.7	1.3%	42.1	1.4%	105.8	1.4%	53.8	1.3%	24.5	1.6%	78.3	1.4%
Inadequately prepared for cour	280.8	5.9%	145.5	4.9%	426.3	5.5%	190.7	4.7%	87.9	5.9%	278.6	5.1%
Transportation problems	40.2	0.8%	28.9	1.0%	69.0	0.9%	32.7	0.8%	11.2	0.8%	43.8	0.8%
Financial problems	113.7	2.4%	52.5	1.8%	166.2	2.2%	98.2	2.4%	25.5	1.7%	123.7	2.2%
Too heavy of a course load	460.2	9.7%	266.7	9.0%	726.8	9.4%	386.2	9.6%	144.4	9.7%	530.6	9.6%
Transfer to another college	42.8	0.9%	18.8	0.6%	61.5	0.8%	21.1	0.5%	8.6	0.6%	29.6	0.5%
Course(s) was cancelled	9.0	0.2%	3.5	0.1%	12.5	0.2%	6.7	0.2%	5.0	0.3%	11.7	0.2%
Course location inconvenient	9.7	0.2%	9.0	0.3%	18.7	0.2%	16.0	0.4%	0.5	0.0%	16.5	0.3%
Too far behind/poor grades	564.0	11.8%	396.2	13.4%	960.2	12.4%	400.8	10.0%	116.3	7.8%	517.1	9.4%
Course demanded too much	157.9	3.3%	102.5	3.5%	260.3	3.4%	143.2	3.6%	53.6	3.6%	196.8	3.6%
Disliked course	224.4	4.7%	155.7	5.3%	380.1	4.9%	218.4	5.4%	94.4	6.3%	312.8	5.7%
Other reasons	24.0	0.5%	0.0	0.0%	24.0	0.3%	5.5	0.1%	0.0	0.0%	5.5	0.1%
Total	4767.6		2962.0		7729.6		4015.8		1490.6		5506.4	
METHOD OF REGISTRATION												
Registered by phone	1310	28.0%	1062	36.7%	2372	31.3%	1440.5	36.8%	588	40.1%	2028.5	37.7%
Registered in person	3365	72.0%	1833	63.3%	5198	68.7%	2474.5	63.2%	877	59.9%	3351.5	62.3%
Method of registration unknown	147		72		219		132		29		161	
Total	4822		2967		7789		4047		1494		5541	

YEARLY COMPARISONS (1992-1994)

ALL WITHDRAWALS Category	TWO YEAR TOTAL	PCT	92-93 SUMMARY	PCT	93-94 SUMMARY	PCT	92-94 FALL/SPR	PCT
Male	7401	45.5%	4766	45.6%	2635	45.4%	6140	46.4%
Female	8852	54.5%	5680	54.4%	3172	54.6%	7091	53.6%
No Response	123		81		42		99	
Total	16376		10527		5849		13330	
AGE								
Under Age 25	10696	67.6%	6786	66.7%	3910	69.2%	8816	68.4%
Age 25 & Over	5133	32.4%	3390	33.3%	1743	30.8%	4076	31.6%
No Response	547		351		196		438	
Total	16376		10527		5849		13330	
WITHDRAWAL STATUS								
Withdrew from 1 course	11412	70.1%	7299	69.8%	4113	70.6%	9355	70.5%
Withdrew from more than 1	1805	11.1%	1189	11.4%	616	10.6%	1606	12.1%
Withdrew completely,will ret	2126	13.1%	1377	13.2%	749	12.9%	1691	12.7%
Withdrew completely,won't ret	587	3.6%	362	3.5%	225	3.9%	367	2.8%
Withdrew completely,ret unk	357	2.2%	234	2.2%	123	2.1%	249	1.9%
Withdrew,status unknown	89		66		23		62	
Total	16376		10527		5849		13330	
COUNSELOR CONSULTATION								
Saw counselor this semester	5173	32.7%	3192	31.5%	1981	34.8%	4625	35.9%
Saw counselor in past semeste	5214	32.9%	3362	33.1%	1852	32.6%	4149	32.2%
Never saw a counselor	5448	34.4%	3592	35.4%	1856	32.6%	4119	31.9%
Saw counselor is unknown	541		381		160		437	
Total	16376		10527		5849		13330	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	1822.1	11.2%	1211.8	11.6%	610.4	10.5%	1470.4	11.1%
Course times inconvenient	2217.6	13.7%	1440.8	13.8%	776.8	13.3%	1705.4	12.9%
Instructor(s) were ineffective	1103.9	6.8%	680.6	6.5%	423.2	7.3%	966.6	7.3%
Personal, family & illness	2769.5	17.1%	1705.7	16.4%	1063.8	18.3%	2243.2	16.9%
Job pressures/or new job	1885.3	11.6%	1214.6	11.7%	670.7	11.5%	1494.0	11.3%
Moved out of area	222.6	1.4%	134.8	1.3%	87.8	1.5%	184.1	1.4%
Inadequately prepared for cour	876.4	5.4%	564.3	5.4%	312.1	5.4%	704.9	5.3%
Transportation problems	132.7	0.8%	88.3	0.8%	44.4	0.8%	112.9	0.9%
Financial problems	347.5	2.1%	243.1	2.3%	104.4	1.8%	289.9	2.2%
Too heavy of a course load	1513.8	9.3%	988.1	9.5%	525.7	9.0%	1257.4	9.5%
Transfer to another college	123.0	0.8%	80.3	0.8%	42.7	0.7%	91.1	0.7%
Course(s) was cancelled	30.9	0.2%	19.7	0.2%	11.2	0.2%	24.1	0.2%
Course location inconvenient	44.4	0.3%	32.3	0.3%	12.1	0.2%	35.1	0.3%
Too far behind/poor grades	1673.6	10.3%	1067.3	10.3%	606.3	10.4%	1477.3	11.2%
Course demanded too much	631.6	3.9%	393.7	3.8%	237.9	4.1%	457.1	3.5%
Disliked course	799.8	4.9%	502.8	4.8%	297.0	5.1%	692.8	5.2%
Other reasons	43.7	0.3%	43.7	0.4%	0.0	0.0%	29.5	0.2%
Total	16238.2		10411.9		5826.3		13236.0	
METHOD OF REGISTRATION								
Registered by phone	5575	35.0%	3185	31.2%	2390	41.8%	4400.5	34.0%
Registered in person	10342	65.0%	7013	68.8%	3329	58.2%	8549.5	66.0%
Method of registration unknown	459		329		130		380	
Total	16376		10527		5849		13330	

WITHDRAWAL UNDER AGE 25 Category	YEARLY COMPARISONS (1992-1994) TWO YEAR TOTAL	PCT	92-93 SUMMARY	PCT	93-94 SUMMARY	PCT	92-94 FALL/SPR	PCT
Male	5369	50.4%	3400	50.3%	1969	50.5%	4502	51.2%
Female	5293	49.6%	3360	49.7%	1933	49.5%	4286	48.8%
No response .	34		26		8		28	
Total	10696		6786		3910		8816	
WITHDRAWAL STATUS								
Withdrew from 1 course	7721	72.4%	4869	72.0%	2852	73.0%	6456	73.4%
Withdrew from more than 1	1300	12.2%	859	12.7%	441	11.3%	1190	13.5%
Withdrew completely,will ret	1045	9.8%	674	10.0%	371	9.5%	794	9.0%
Withdrew completely,won't ret	414	3.9%	243	3.6%	171	4.4%	238	2.7%
Withdrew completely,ret unk	188	1.8%	118	1.7%	70	1.8%	123	1.4%
Withdrew,status unknown	28		23		5		17	
Total	10696		6786		3910		8816	100.0%
COUNSELOR CONSULTATION								
Saw counselor this semester	3886	37.0%	2373	35.7%	1513	39.2%	3559.0	41.1%
Saw counselor in past semeste	3444	32.8%	2232	33.6%	1212	31.4%	2778.0	32.1%
Never saw a counselor	3172	30.2%	2034	30.6%	1138	29.5%	2315.0	26.8%
Saw counselor is unknown	194		147		47		164.0	
Total	10696		6786		3910		8652.0	100.0%
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	1286.8	12.1%	835.3	12.4%	451.6	11.6%	1042.3	11.9%
Course times inconvenient	1436.5	13.5%	911.0	13.6%	525.5	13.5%	1109.4	12.7%
Instructor(s) were ineffective	797.4	7.5%	490.3	7.3%	307.1	7.9%	707.0	8.1%
Personal, family & illness	1359.1	12.8%	846.3	12.6%	512.8	13.2%	1121.8	12.8%
Job pressures/or new job	955.3	9.0%	598.3	8.9%	357.0	9.2%	728.7	8.3%
Moved out of area	137.2	1.3%	77.5	1.2%	59.8	1.5%	113.7	1.3%
Inadequately prepared for cour	592.1	5.6%	368.0	5.5%	224.1	5.7%	479.1	5.5%
Transportation problems	95.8	0.9%	61.2	0.9%	34.6	0.9%	81.1	0.9%
Financial problems	222.4	2.1%	157.4	2.3%	65.0	1.7%	191.0	2.2%
Too heavy of a course load	1045.9	9.9%	676.6	10.1%	369.3	9.5%	878.5	10.0%
Transfer to another college	88.7	0.8%	58.0	0.9%	30.7	0.8%	64.8	0.7%
Course(s) was cancelled	14.9	0.1%	8.2	0.1%	6.7	0.2%	10.4	0.1%
Course location inconvenient	28.7	0.3%	19.4	0.3%	9.4	0.2%	21.2	0.2%
Too far behind/poor grades	1432.0	13.5%	912.9	13.6%	519.1	13.3%	1278.8	14.6%
Course demanded too much	410.2	3.9%	251.8	3.7%	158.4	4.1%	303.7	3.5%
Disliked course	695.5	6.5%	427.9	6.4%	267.6	6.9%	615.3	7.0%
Other reasons	19.8	0.2%	19.8	0.3%	0.0	0.0%	13.0	0.1%
Total	10618.4		6719.7		3898.6		8759.9	
METHOD OF REGISTRATION								
Registered by phone	3166.5	30.2%	1744	26.3%	1422.5	36.8%	2429	28.1%
Registered in person	7331.5	69.8%	4892	73.7%	2439.5	63.2%	6216	71.9%
Method of registration unknown	198		150		48		171	
Total	10696		6786		3910		8816	

WITHDRAWAL AGE 25 & OVER	YEARLY COMPARISONS (1992-1994) TWO YEAR		92-93		93-94		92-94	
Category	TOTAL	PCT	SUMMARY	PCT	SUMMARY	PCT	FALL/SPR	PCT
Male	1775	35.0%	1199	35.8%	576	33.5%	1425	35.4%
Female	3293	65.0%	2150	64.2%	1143	66.5%	2599	64.6%
No response	65		41		24		52	
Total	5133		3390		1743		4076	
WITHDRAWAL STATUS								
Withdrew from 1 course	3338	65.6%	2203	65.6%	1135	65.6%	2616	64.7%
Withdrew from more than 1	418	8.2%	273	8.1%	145	8.4%	342	8.5%
Withdrew completely,will ret	1023	20.1%	668	19.9%	355	20.5%	850	21.0%
Withdrew completely,won't ret	160	3.1%	110	3.3%	50	2.9%	125	3.1%
Withdrew completely,ret unk	149	2.9%	105	3.1%	44	2.5%	111	2.7%
Withdrew,status unknown	45		31		14		32	
Total	5133		3390		1743		4076	
COUNSELOR CONSULTATION								
Saw counselor this semester	1130	23.2%	729	22.7%	401	24.1%	924.0	23.9%
Saw counselor in past semeste	1610	33.0%	1028	32.0%	582	35.0%	1246.0	32.2%
Never saw a counselor	2137	43.8%	1459	45.4%	678	40.8%	1703.0	44.0%
Saw counselor is unknown	256		174		82		203.0	
Total	5133		3390		1743		3873.0	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	480.3	9.4%	339.3	10.1%	140.9	8.1%	380.5	9.4%
Course times inconvenient	713.4	14.0%	488.7	14.6%	224.7	12.9%	548.1	13.5%
Instructor(s) were ineffective	281.7	5.5%	173.6	5.2%	108.1	6.2%	235.8	5.8%
Personal, family & illness	1259.4	24.8%	766.8	22.9%	492.6	28.3%	1000.2	24.7%
Job pressures/or new job	874.9	17.2%	581.9	17.4%	293.0	16.9%	719.3	17.8%
Moved out of area	78.1	1.5%	52.6	1.6%	25.5	1.5%	64.6	1.6%
Inadequately prepared for cour	255.4	5.0%	177.9	5.3%	77.5	4.5%	203.0	5.0%
Transportation problems	22.2	0.4%	17.7	0.5%	4.6	0.3%	18.1	0.4%
Financial problems	115.9	2.3%	77.7	2.3%	38.2	2.2%	93.5	2.3%
Too heavy of a course load	425.4	8.4%	291.2	8.7%	134.3	7.7%	345.8	8.5%
Transfer to another college	30.5	0.6%	18.5	0.6%	12.0	0.7%	23.5	0.6%
Course(s) was cancelled	15.5	0.3%	11.0	0.3%	4.5	0.3%	13.3	0.3%
Course location inconvenient	13.4	0.3%	10.7	0.3%	2.8	0.2%	12.7	0.3%
Too far behind/poor grades	200.4	3.9%	127.5	3.8%	72.9	4.2%	162.6	4.0%
Course demanded too much	204.2	4.0%	129.8	3.9%	74.4	4.3%	140.4	3.5%
Disliked course	93.7	1.8%	61.8	1.8%	32.0	1.8%	70.7	1.7%
Other reasons	20.8	0.4%	20.8	0.6%	0.0	0.0%	13.5	0.3%
Total	5085.1		3347.4		1737.7		4045.3	
METHOD OF REGISTRATION								
Registered by phone	2228.5	44.8%	1332.5	40.6%	896	52.9%	1826.5	46.2%
Registered in person	2746.5	55.2%	1948.5	59.4%	798	47.1%	2126.5	53.8%
Method of registration unknown	158		109		49		123	
Total	5133		3390		1743		4076	

WITHDRAWAL AGE IS UNKNOWN Category	YEARLY COMPARISONS (1992-1994) TWO YEAR TOTAL	PCT	92-93 SUMMARY	PCT	93-94 SUMMARY	PCT	92-94 FALL/SPR	PCT
Male	257	49.1%	167	49.6%	90	48.4%	213	50.8%
Female	266	50.9%	170	50.4%	96	51.6%	206	49.2%
No response	24		14		10		19	
Total	547		351		196		438	
WITHDRAWAL STATUS								
Withdrew from 1 course	353	66.5%	227	67.0%	126	65.6%	283	66.6%
Withdrew from more than 1	87	16.4%	57	16.8%	30	15.6%	74	17.4%
Withdrew completely,will ret	58	10.9%	35	10.3%	23	12.0%	47	11.1%
Withdrew completely,won't ret	13	2.4%	9	2.7%	4	2.1%	6	1.4%
Withdrew completely,ret unk	20	3.8%	11	3.2%	9	4.7%	15	3.5%
Withdrew,status unknown	16		12		4		13	
Total	547		351		196		438	
COUNSELOR CONSULTATION								
Saw counselor this semester	157	34.4%	90	30.9%	67	40.6%	142	38.6%
Saw counselor in past semeste	160	35.1%	102	35.1%	58	35.2%	125	34.0%
Never saw a counselor	139	30.5%	99	34.0%	40	24.2%	101	27.4%
Saw counselor is unknown	91		60		31		70	
Total	547		351		196		368.0	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	55.0	10.2%	37.2	10.8%	17.8	9.3%	47.7	11.0%
Course times inconvenient	67.8	12.6%	41.2	11.9%	26.7	13.9%	47.9	11.1%
Instructor(s) were ineffective	24.8	4.6%	16.8	4.9%	8.0	4.2%	23.8	5.5%
Personal, family & illness	151.0	28.1%	92.6	26.8%	58.4	30.5%	121.2	28.0%
Job pressures/or new job	55.1	10.3%	34.4	10.0%	20.7	10.8%	46.1	10.7%
Moved out of area	7.3	1.4%	4.8	1.4%	2.5	1.3%	5.8	1.3%
Inadequately prepared for cour	28.9	5.4%	18.4	5.3%	10.5	5.5%	22.9	5.3%
Transportation problems	10.2	1.9%	9.5	2.8%	0.7	0.3%	9.2	2.1%
Financial problems	9.3	1.7%	8.0	2.3%	1.3	0.7%	5.5	1.3%
Too heavy of a course load	37.9	7.1%	20.4	5.9%	17.6	9.2%	28.6	6.6%
Transfer to another college	3.8	0.7%	3.8	1.1%	0.0	0.0%	2.8	0.7%
Course(s) was cancelled	0.5	0.1%	0.5	0.1%	0.0	0.0%	0.5	0.1%
Course location inconvenient	2.3	0.4%	2.3	0.7%	0.0	0.0%	1.3	0.3%
Too far behind/poor grades	41.2	7.7%	26.9	7.8%	14.3	7.5%	35.9	8.3%
Course demanded too much	17.3	3.2%	12.1	3.5%	5.2	2.7%	12.9	3.0%
Disliked course	21.2	4.0%	13.1	3.8%	8.1	4.2%	17.6	4.1%
Other reasons	3.0	0.6%	3.0	0.9%	0.0	0.0%	3.0	0.7%
Total	536.5		344.9		191.7		432.6	
METHOD OF REGISTRATION								
Registered by phone	180	40.5%	108.5	38.6%	71.5	43.9%	145	41.2%
Registered in person	264	59.5%	172.5	61.4%	91.5	56.1%	207	58.8%
Method of registration unknown	103		70		33		86	
Total	547		351		196		438	

WITHDRAWAL ONE COURSE, STILL ENR	YEARLY COMPARISONS (1992-1994) TWO YEAR		92-93		93-94		92-94	
Category	TOTAL	PCT	SUMMARY	PCT	SUMMARY	PCT	FALL/SPR	PCT
Male	5080	44.8%	3250	44.8%	1830	44.8%	4254	45.8%
Female	6260	55.2%	4003	55.2%	2257	55.2%	5043	54.2%
No response	72		46		26		58	
Total	11412		7299		4113		9355	
AGE								
Under Age 25	7721	69.8%	4869	68.8%	2852	71.5%	6456	71.2%
Age 25 & Over	3338	30.2%	2203	31.2%	1135	28.5%	2616	28.8%
No Response	353		227		126		283	
Total	11412		7299		4113		9355	
COUNSELOR CONSULTATION								
Saw counselor this semester	3886	35.1%	2383	33.7%	1503	37.5%	3471	38.2%
Saw counselor in past semeste	3736	33.7%	2405	34.0%	1331	33.2%	2950	32.5%
Never saw a counselor	3460	31.2%	2287	32.3%	1173	29.3%	2666	29.3%
Saw counselor is unknown	330		224		106		268	
Total	11412		7299		4113		9355	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	1383.0	12.2%	923.2	12.8%	459.8	11.2%	1161	12.5%
Course times inconvenient	1665.6	14.7%	1088.7	15.1%	576.9	14.1%	1310	14.1%
Instructor(s) were ineffective	933.2	8.2%	576.2	8.0%	357.0	8.7%	829.1	8.9%
Personal, family & illness	1473.1	13.0%	876.1	12.1%	597.0	14.6%	1143.6	12.3%
Job pressures/or new job	1005.6	8.9%	651.1	9.0%	354.5	8.6%	761.5	8.2%
Moved out of area	32.2	0.3%	18.2	0.3%	14.0	0.3%	18.9	0.2%
Inadequately prepared for cour	678.8	6.0%	430.4	6.0%	248.4	6.1%	560.6	6.0%
Transportation problems	74.4	0.7%	53.0	0.7%	21.4	0.5%	63.6	0.7%
Financial problems	153.2	1.4%	108.7	1.5%	44.5	1.1%	121.1	1.3%
Too heavy of a course load	1331.3	11.8%	867.2	12.0%	464.1	11.3%	1109.1	11.9%
Transfer to another college	39.9	0.4%	24.2	0.3%	15.7	0.4%	27.5	0.3%
Course(s) was cancelled	22.3	0.2%	15.3	0.2%	7.0	0.2%	17.0	0.2%
Course location inconvenient	34.4	0.3%	25.0	0.3%	9.5	0.2%	25.9	0.3%
Too far behind/poor grades	1292.0	11.4%	813.4	11.3%	478.5	11.7%	1155.5	12.4%
Course demanded too much	498.9	4.4%	306.4	4.2%	192.5	4.7%	371.3	4.0%
Disliked course	670.0	5.9%	409.6	5.7%	260.4	6.3%	592.3	6.4%
Other reasons	34.3	0.3%	34.3	0.5%	0.0	0.0%	23.5	0.3%
Total	11322.0		7221.0		4101.0		9290.4	
METHOD OF REGISTRATION								
Registered by phone	3718.5	33.4%	2128.5	30.0%	1590	39.4%	2963.5	32.5%
Registered in person	7414.5	66.6%	4970.5	70.0%	2444	60.6%	6163.5	67.5%
Method of registration unknown	279		200		79		228	
Total	11412		7299		4113		9355	

WITHDRAWAL MORE THAN 1 COURSE STILL ENROLLED	YEARLY COMPARISONS (1992-1994) TWO YEAR TOTAL	PCT	92-93 SUMMARY	PCT	93-94 SUMMARY	PCT	92-94 FALL/SPR	PCT
Male	933	52.0%	620	52.5%	313	51.1%	853	53.4%
Female	861	48.0%	562	47.5%	299	48.9%	743	46.6%
No response	11		7		4		10	
Total	1805		1189		616		1606	
AGE								
Under Age 25	1300	75.7%	859	75.9%	441	75.3%	1190	77.7%
Age 25 & Over	418	24.3%	273	24.1%	145	24.7%	342	22.3%
No Response	87		57		30		74	
Total	1805		1189		616		1606	
COUNSELOR CONSULTATION								
Saw counselor this semester	684	39.9%	426	38.1%	258	43.3%	628	41.0%
Saw counselor in past semeste	598	34.9%	404	36.1%	194	32.6%	525	34.3%
Never saw a counselor	432	25.2%	288	25.8%	144	24.2%	378	24.7%
Saw counselor is unknown	91		71		20		75	
Total	1805		1189		616		1606	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	154.4	8.7%	101.0	8.6%	53.4	8.8%	138	8.7%
Course times inconvenient	209.4	11.7%	131.8	11.2%	77.7	12.8%	174	11.0%
Instructor(s) were ineffective	57.8	3.2%	35.1	3.0%	22.7	3.7%	57.0	3.6%
Personal, family & illness	481.8	27.0%	315.4	26.8%	166.2	27.3%	425.6	26.8%
Job pressures/or new job	240.6	13.5%	158.6	13.5%	82.0	13.5%	214.1	13.5%
Moved out of area	11.2	0.6%	5.3	0.4%	6.0	1.0%	8.0	0.5%
Inadequately prepared for cour	69.1	3.9%	48.7	4.1%	20.3	3.3%	63.2	4.0%
Transportation problems	23.5	1.3%	15.6	1.3%	7.9	1.3%	20.5	1.3%
Financial problems	61.8	3.5%	39.7	3.4%	22.1	3.6%	54.1	3.4%
Too heavy of a course load	129.4	7.3%	89.9	7.6%	39.5	6.5%	110.7	7.0%
Transfer to another college	9.5	0.5%	6.5	0.6%	3.0	0.5%	9.0	0.6%
Course(s) was cancelled	2.1	0.1%	1.3	0.1%	0.8	0.1%	1.6	0.1%
Course location inconvenient	3.6	0.2%	2.1	0.2%	1.5	0.2%	3.6	0.2%
Too far behind/poor grades	226.2	12.7%	153.9	13.1%	72.3	11.9%	219.5	13.8%
Course demanded too much	41.1	2.3%	24.4	2.1%	16.8	2.8%	33.5	2.1%
Disliked course	60.7	3.4%	44.9	3.8%	15.8	2.6%	54.5	3.4%
Other reasons	2.5	0.1%	2.5	0.2%	0.0	0.0%	2.5	0.2%
Total	1784.3		1176.5		607.9		1589.4	
METHOD OF REGISTRATION								
Registered by phone	522	30.8%	298.5	26.9%	223.5	38.1%	462.5	30.6%
Registered in person	1174	69.2%	810.5	73.1%	363.5	61.9%	1048.5	69.4%
Method of registration unknown	109		80		29		95	
Total	1805		1189		616		1606	

WITHDRAWAL COMPLETE WITHDRAWAL, WILL RETURN	YEARLY COMPARISONS (1992-1994) TWO YEAR TOTAL	PCT	92-93 SUMMARY	PCT	93-94 SUMMARY	PCT	92-94 FALL/SPR	PCT
Male	926	44.0%	608	44.7%	318	42.7%	724	43.3%
Female	1179	56.0%	753	55.3%	426	57.3%	948	56.7%
No response	21		16		5		19	
Total	2126		1377		749		1691	
AGE								
Under Age 25	1045	50.5%	674	50.2%	371	51.1%	794	48.3%
Age 25 & Over	1023	49.5%	668	49.8%	355	48.9%	850	51.7%
No Response	58		35		23		47	
Total	2126		1377		749		1691	
COUNSELOR CONSULTATION								
Saw counselor this semester	411	19.7%	255	18.9%	156	21.2%	363	21.9%
Saw counselor in past semeste	658	31.6%	416	30.8%	242	32.9%	528	31.9%
Never saw a counselor	1015	48.7%	678	50.3%	337	45.9%	763	46.1%
Saw counselor is unknown	42		28		14		37	
Total	2126		1377		749		1691	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	158.4	7.5%	104.9	7.6%	53.5	7.2%	106	6.3%
Course times inconvenient	252.2	11.9%	165.7	12.1%	86.5	11.6%	178	10.6%
Instructor(s) were ineffective	69.9	3.3%	43.6	3.2%	26.2	3.5%	54.6	3.2%
Personal, family & illness	613.5	29.0%	396.8	28.9%	216.7	29.1%	524.6	31.1%
Job pressures/or new job	470.6	22.2%	292.0	21.3%	178.7	24.0%	406.9	24.1%
Moved out of area	41.9	2.0%	21.4	1.6%	20.5	2.7%	36.9	2.2%
Inadequately prepared for cour	91.7	4.3%	63.3	4.6%	28.4	3.8%	63.7	3.8%
Transportation problems	25.4	1.2%	15.1	1.1%	10.3	1.4%	21.3	1.3%
Financial problems	97.9	4.6%	69.1	5.0%	28.9	3.9%	85.5	5.1%
Too heavy of a course load	34.9	1.6%	24.3	1.8%	10.6	1.4%	23.9	1.4%
Transfer to another college	22.2	1.0%	16.8	1.2%	5.3	0.7%	16.7	1.0%
Course(s) was cancelled	4.5	0.2%	2.0	0.1%	2.5	0.3%	3.5	0.2%
Course location inconvenient	4.4	0.2%	3.4	0.2%	1.0	0.1%	4.4	0.3%
Too far behind/poor grades	110.9	5.2%	71.7	5.2%	39.2	5.3%	80.8	4.8%
Course demanded too much	64.2	3.0%	45.5	3.3%	18.7	2.5%	38.8	2.3%
Disliked course	49.1	2.3%	30.2	2.2%	18.9	2.5%	36.5	2.2%
Other reasons	5.8	0.3%	5.8	0.4%	0.0	0.0%	3.5	0.2%
Total	2117.4		1371.6		745.7		1685.5	
METHOD OF REGISTRATION								
Registered by phone	939.5	44.7%	545	40.2%	394.5	53.1%	744.0	44.5%
Registered in person	1160.5	55.3%	812	59.8%	348.5	46.9%	928.0	55.5%
Method of registration unknown	26		20		6		19	
Total	2126		1377		749		1691	

WITHDRAWAL	YEARLY COMPARISONS (1992-1994)							
COMPLETE WITHDRAWAL,	TWO YEAR		92-93		93-94		92-94	
WILL NOT RETURN	TOTAL	PCT	SUMMARY	PCT	SUMMARY	PCT	FALL/SPR	PCT
Male	294	50.4%	174	48.3%	120	53.8%	189	51.8%
Female	289	49.6%	186	51.7%	103	46.2%	176	48.2%
No response	4		2		2		2	
Total	587		362		225		367	
AGE								
Under Age 25	414	72.1%	243	68.8%	171	77.4%	238	65.4%
Age 25 & Over	160	27.9%	110	31.2%	50	22.6%	125	34.6%
No Response	13		9		4		6	
Total	587		362		225		367	
COUNSELOR CONSULTATION								
Saw counselor this semester	114	19.9%	73	20.7%	41	18.6%	101	28.0%
Saw counselor in past semeste	139	24.3%	85	24.1%	54	24.4%	88	24.4%
Never saw a counselor	320	55.8%	194	55.1%	126	57.0%	172	47.6%
Saw counselor is unknown	14		10		4		6	
Total	587		362		225		367	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	74.5	12.8%	48.3	13.5%	26.2	11.7%	36.3	10.0%
Course times inconvenient	44.1	7.6%	25.2	7.0%	18.9	8.4%	13.3	3.7%
Instructor(s) were ineffective	29.3	5.0%	17.6	4.9%	11.8	5.2%	17.3	4.7%
Personal, family & illness	87.6	15.1%	44.0	12.3%	43.6	19.5%	63.2	17.4%
Job pressures/or new job	98.1	16.9%	62.2	17.4%	36.0	16.1%	57.2	15.7%
Moved out of area	110.5	19.0%	71.7	20.1%	38.8	17.3%	95.5	26.2%
Inadequately prepared for cour	20.9	3.6%	12.3	3.5%	8.6	3.8%	6.3	1.7%
Transportation problems	2.5	0.4%	2.5	0.7%	0.0	0.0%	1.2	0.3%
Financial problems	14.8	2.6%	9.8	2.8%	5.0	2.2%	13.3	3.7%
Too heavy of a course load	6.8	1.2%	2.8	0.8%	4.0	1.8%	2.3	0.6%
Transfer to another college	41.5	7.1%	25.8	7.2%	15.7	7.0%	32.0	8.8%
Course(s) was cancelled	2.0	0.3%	1.0	0.3%	1.0	0.4%	2.0	0.5%
Course location inconvenient	2.2	0.4%	1.8	0.5%	0.3	0.1%	1.5	0.4%
Too far behind/poor grades	24.2	4.2%	15.6	4.4%	8.6	3.8%	9.6	2.6%
Course demanded too much	8.3	1.4%	6.3	1.8%	2.1	0.9%	2.5	0.7%
Disliked course	13.7	2.4%	10.2	2.8%	3.5	1.6%	10.5	2.9%
Other reasons	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Total	580.9		356.9		224.0		363.9	
METHOD OF REGISTRATION								
Registered by phone	221.5	38.3%	111.5	31.2%	110	49.5%	116.5	32.3%
Registered in person	357.5	61.7%	245.5	68.8%	112	50.5%	244.5	67.7%
Method of registration unknown	8		5		3		6	
Total	587		362		225		367	

WITHDRAWAL	YEARLY COMPARISONS (1992-1994)							
WITHDREW COMPLETELY,	TWO YEAR		92-93		93-94		92-94	
RETURN IS UNKNOWN	TOTAL	PCT	SUMMARY	PCT	SUMMARY	PCT	FALL/SPR	PCT
Male	143	41.0%	94	40.9%	49	41.2%	104	42.6%
Female	206	59.0%	136	59.1%	70	58.8%	140	57.4%
No response	8		4		4		5	
Total	357		234		123		249	
AGE								
Under Age 25	188	55.8%	118	52.9%	70	61.4%	123	52.6%
Age 25 & Over	149	44.2%	105	47.1%	44	38.6%	111	47.4%
No Response	20		11		9		15	
Total	357		234		123		249	
COUNSELOR CONSULTATION								
Saw counselor this semester	65	20.1%	43	20.5%	22	19.5%	52	23.9%
Saw counselor in past semeste	67	20.7%	42	20.0%	25	22.1%	49	22.5%
Never saw a counselor	191	59.1%	125	59.5%	66	58.4%	117	53.7%
Saw counselor is unknown	34		24		10		31	
Total	357		234		123		249	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	42.4	12.2%	26.9	11.9%	15.5	12.6%	23.4	9.6%
Course times inconvenient	36.3	10.4%	21.5	9.5%	14.8	12.1%	23.5	9.6%
Instructor(s) were ineffective	11.3	3.2%	6.8	3.0%	4.5	3.7%	7.8	3.2%
Personal, family & illness	90.2	25.9%	55.9	24.8%	34.3	27.9%	66.7	27.3%
Job pressures/or new job	59.5	17.1%	44.0	19.5%	15.5	12.6%	47.0	19.2%
Moved out of area	23.3	6.7%	15.8	7.0%	7.5	6.1%	21.8	8.9%
Inadequately prepared for cour	12.0	3.4%	7.0	3.1%	5.0	4.1%	8.7	3.5%
Transportation problems	2.2	0.6%	1.8	0.8%	0.3	0.3%	1.5	0.6%
Financial problems	17.0	4.9%	13.0	5.8%	4.0	3.3%	13.0	5.3%
Too heavy of a course load	4.0	1.1%	2.0	0.9%	2.0	1.6%	4.0	1.6%
Transfer to another college	10.0	2.9%	7.0	3.1%	3.0	2.4%	6.0	2.5%
Course(s) was cancelled	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Course location inconvenient	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Too far behind/poor grades	15.3	4.4%	9.2	4.1%	6.2	5.0%	9.0	3.7%
Course demanded too much	14.5	4.2%	7.7	3.4%	6.8	5.6%	9.0	3.7%
Disliked course	9.4	2.7%	5.9	2.6%	3.5	2.8%	3.1	1.3%
Other reasons	1.0	0.3%	1.0	0.4%	0.0	0.0%	0.0	0.0%
Total	348.5		225.5		123.0		244.5	
METHOD OF REGISTRATION								
Registered by phone	145.5	43.4%	79.5	36.0%	66	57.9%	94.0	40.9%
Registered in person	189.5	56.6%	141.5	64.0%	48	42.1%	136.0	59.1%
Method of registration unknown	22		13		9		19	
Total	357		234		123		249	

WITHDRAWAL WITHDREW/STATUS UNKNOWN	YEARLY COMPARISONS (1992-1994) TWO YEAR TOTAL	PCT	92-93 SUMMARY	PCT	93-94 SUMMARY	PCT	92-94 FALL/SPR	PCT
Male	25	30.5%	20	33.3%	5	22.7%	16	28.1%
Female	57	69.5%	40	66.7%	17	77.3%	41	71.9%
No response	7		6		1		5	
Total	89		66		23		62	
AGE								
Under Age 25	28	38.4%	23	42.6%	5	26.3%	17	34.7%
Age 25 & Over	45	61.6%	31	57.4%	14	73.7%	32	65.3%
No Response	16		12		4		13	
Total	89		66		23		62	
COUNSELOR CONSULTATION								
Saw counselor this semester	13	22.0%	12	28.6%	1	5.9%	10	23.8%
Saw counselor in past semeste	16	27.1%	10	23.8%	6	35.3%	9	21.4%
Never saw a counselor	30	50.8%	20	47.6%	10	58.8%	23	54.8%
Saw counselor is unknown	30		24		6		20	
Total	89		66		23		62	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	9.5	11.7%	7.5	12.5%	2.0	9.5%	6.0	10.3%
Course times inconvenient	10.0	12.3%	8.0	13.3%	2.0	9.5%	7.0	12.1%
Instructor(s) were ineffective	2.5	3.1%	1.5	2.5%	1.0	4.8%	1.0	1.7%
Personal, family & illness	23.0	28.4%	17.0	28.3%	6.0	28.6%	19.0	32.8%
Job pressures/or new job	10.8	13.4%	6.8	11.4%	4.0	19.0%	7.3	12.6%
Moved out of area	3.5	4.3%	2.5	4.2%	1.0	4.8%	3.0	5.2%
Inadequately prepared for cour	4.0	4.9%	2.5	4.2%	1.5	7.1%	2.5	4.3%
Transportation problems	0.3	0.4%	0.3	0.6%	0.0	0.0%	0.3	0.6%
Financial problems	2.8	3.5%	2.8	4.7%	0.0	0.0%	2.8	4.9%
Too heavy of a course load	3.0	3.7%	2.0	3.3%	1.0	4.8%	3.0	5.2%
Transfer to another college	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Course(s) was cancelled	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Course location inconvenient	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Too far behind/poor grades	5.0	6.2%	3.5	5.8%	1.5	7.1%	3.0	5.2%
Course demanded too much	4.5	5.6%	3.5	5.8%	1.0	4.8%	2.0	3.4%
Disliked course	2.0	2.5%	2.0	3.3%	0.0	0.0%	1.0	1.7%
Other reasons	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Total	81.0		60.0		21.0		58.0	
METHOD OF REGISTRATION								
Registered by phone	28	37.8%	22	40.0%	6	31.6%	20.0	40.8%
Registered in person	46	62.2%	33	60.0%	13	68.4%	29.0	59.2%
Method of registration unknown	15		11		4		13	
Total	89		66		23		62	

WITHDRAWAL--- COMPLETELY WITHDREW	YEARLY COMPARISONS (1992-1994) TWO YEAR TOTAL	PCT	92-93 SUMMARY	PCT	93-94 SUMMARY	PCT	92-94 FALL/SPR	PCT
Male	1363	44.9%	876	44.9%	487	44.8%	1017	44.6%
Female	1674	55.1%	1075	55.1%	599	55.2%	1264	55.4%
No response	33		22		11		26	
Total	3070		1973		1097		2307	
AGE								
Under Age 25	1647	55.3%	1035	54.0%	612	57.7%	1153	51.5%
Age 25 & Over	1332	44.7%	883	46.0%	449	42.3%	1086	48.5%
No Response	91		55		36		68	
Total	3070		1973		1097		2307	
COUNSELOR CONSULTATION								
Saw counselor this semester	590	19.8%	371	19.4%	219	20.5%	516	23.1%
Saw counselor in past semeste	864	29.0%	543	28.4%	321	30.0%	665	29.8%
Never saw a counselor	1526	51.2%	997	52.2%	529	49.5%	1052	47.1%
Saw counselor is unknown	90		62		28		74	
Total	3070		1973		1097		2307	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	275.3	9.0%	180.1	9.2%	95.1	8.7%	166	7.2%
Course times inconvenient	332.6	10.9%	212.3	10.9%	120.3	11.0%	215	9.4%
Instructor(s) were ineffective	110.4	3.6%	68.0	3.5%	42.5	3.9%	80	3.5%
Personal, family & illness	791.3	26.0%	496.7	25.4%	294.6	27.0%	655	28.5%
Job pressures/or new job	628.3	20.6%	398.1	20.4%	230.1	21.1%	511	22.3%
Moved out of area	175.7	5.8%	108.9	5.6%	66.8	6.1%	154	6.7%
Inadequately prepared for cour	124.6	4.1%	82.7	4.2%	41.9	3.8%	79	3.4%
Transportation problems	30.0	1.0%	19.4	1.0%	10.6	1.0%	24	1.0%
Financial problems	129.8	4.3%	91.9	4.7%	37.9	3.5%	112	4.9%
Too heavy of a course load	45.6	1.5%	29.1	1.5%	16.6	1.5%	30	1.3%
Transfer to another college	73.7	2.4%	49.7	2.5%	24.0	2.2%	55	2.4%
Course(s) was cancelled	6.5	0.2%	3.0	0.2%	3.5	0.3%	6	0.2%
Course location inconvenient	6.8	0.2%	5.2	0.3%	1.3	0.1%	6	0.3%
Too far behind/poor grades	150.4	4.9%	96.4	4.9%	54.0	4.9%	99	4.3%
Course demanded too much	87.0	2.9%	59.4	3.0%	27.6	2.5%	50	2.2%
Disliked course	72.1	2.4%	46.3	2.4%	25.9	2.4%	50	2.2%
Other reasons	6.8	0.2%	6.8	0.3%	0.0	0.0%	4	0.2%
Total	3048.7		1954.0		1092.6		2294	
METHOD OF REGISTRATION								
Registered by phone	572	25.1%	1019.5	46.0%	1591.5	75.8%	2611	66.6%
Registered in person	1707.5	74.9%	1199	54.0%	508.5	24.2%	1308.5	33.4%
Method of registration unknown	56.0		38.0		18.0		44.0	
Total	3070.0		1973.0		1097.0		2307.0	

APPENDIX

- Survey Instrument

STUDENT WITHDRAWAL INFORMATION

1- Term: Fall_____ Spring_____ Summer_____

2- Date: _____

3- Social Security Number: _____

4- Sex: _____ Male _____ Female

5- Age: _____ Under 25 _____ 25 or Older

6- What is your withdrawal status? Check (x) one:
_____ A. Withdrawing from one course but still enrolled at Harper.
_____ B. Withdrawing from more than 1 course but still enrolled at Harper.
_____ C. Completely withdrawing from Harper College.
If "C", do you plan to return to Harper College? __ Yes _____ No

7- When did you see a counselor? Check (x) one:
_____ A. This semester
_____ B. Past semesters
_____ C. Never saw a counselor

8- What is the principal reason you withdrew from this course(s) or from Harper College? Check (x) the **ONE** principal reason:
_____ A. The course objectives did not relate to my needs.
_____ B. The times the course met proved to be too inconvenient.
_____ C. The instructor(s) were ineffective.
_____ D. Personal, family or illness problems.
_____ E. Job pressures or I was offered a new job.
_____ F. I am moving out of the area.
_____ G. I was inadequately prepared for the course.
_____ H. Transportation problems getting to Harper College.
_____ I. Financial problems.
_____ J. Was carrying too heavy of a course load.
_____ K. Was accepted for transfer to another college.
_____ L. Course(s) was canceled.
_____ M. Course location was too inconvenient.
_____ N. Too far behind or poor grades.
_____ O. Course demanded too much.
_____ P. Disliked course
_____ Q. Other (specify)_____
_____

9- How did you register?
_____ A. By telephone
_____ B. In person

10- General Comments:_____
_____

Operational Staff:

Janice A. Cook, Administrative Secretary
Salome Joseph, Clerk

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Palatine, Illinois 60067-7398

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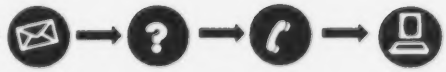

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